



Hill Top Primary Academy
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29th June 2016

Dear Parents/Carers

There appears to have been some mixed messages with regards to the photograph packs on offer this time. Our contact with John Hunt was for them to produce class photos on this occasion as we do every year at this time. In September/October children will have their photographs taken individually/with siblings for you to purchase if you wish to do so.

I have been in touch with John Hunts and this is the reply from them. There should never have been an option to purchase individual photos – they know Parents are less likely to buy individual photos now and again in 2/3 months time.

Dear Hilltop Parents,

Apologies for any confusion caused in regards to individual portrait orders of your class photos.

These group prints are put together and printed in a very specific way which means our lab cannot separate the individuals from the group due to the printing process.

We have been in contact with the school and have apologised for the confusion caused but would like to take the opportunity to apologise again to the parents, we will be returning to do individual portraits in October.

I am happy you like the photos so much that you do want to buy them individually and I hope you will be as pleased with the photos taken in October.

Kind Regards

Martyn Headley
Director
John Hunt Photography

School offers this as a service to Parents with no obligation at all to purchase at any time. I hope this clears any confusion.

Regards
Karen Hyams
Principal